



American Model United Nations
Committee of Experts on Public Administration

CEPA/II/3

SUBJECT OF RESOLUTION: Redefining relationships and responsibilities to support participatory governance and responsive public service delivery, including through e-solutions

SUBMITTED TO: The Committee of Experts on Public Administration

The Committee of Experts on Public Administration,

1 *Guided by* the reflective actions of the 2017 UN Public Service Forum in what is driving innovation in public
2 service,

3 *Acknowledging* challenges in government services, and addressing those challenges with technology,

4 *Expressing* its hope in aiding governmental development to foster better public service delivery,

5 1. Recommends that governments develop e-services with intuitive interfaces for bureaucratic administration
6 and civic engagement;

7 2. Encourages that institutions display their services and availability in a comprehensive manner if e-solutions
8 are not accessible;

9 3. Endorses the implementation of e-solutions wherever possible if not currently accessible.

Passed, Yes: 13 / No: 0 / Abstain: 5