



*American Model United Nations*  
**Committee of Experts on Public Administration**

CEPA/II/2

SUBJECT OF RESOLUTION: Redefining relationships and responsibilities to support participatory governance and responsive public service delivery, including through e-solutions

SUBMITTED TO: The Committee of Experts on Public Administration

*The Committee of Experts on Public Administration,*

1 *Acknowledging* the increased importance of the internet for government institutions,

2 *Recognizing* the complicated nature and multiple variables related to government e-solutions,

3 *Taking into account* the national sovereignty and diverse bureaucratic infrastructure of multiple nations,

4 *Recalling* the recommendations of previous Committee of Experts on Public Administration (CEPA), as well  
5 as United Nations Public Administration Network (UNPAN) recommendations,

6 *Emphasizing* that proper education for people and governments is a vital step in implementing government  
7 e-solutions,

8 1. Calls upon member states to train their public servants in utilizing e-solutions by:

9 (a) Establishing appropriate training for existing government e-solutions;

10 (b) Encouraging governments to establish plans in preparation for future technological advances to  
11 educate public servants when government e-solutions advance;

12 (c) Working collaboratively with technology developers to assess and implement supplemental train-  
13 ing when new technologies are introduced;

14 2. Advises ECOSOC to encourage member states to evaluate the precedents set by UNPAN in the Com-  
15 pendium on Innovative E-Government Practices and other resources available;

16 3. Further invites the various levels of government within member states to incorporate these previous  
17 recommendations;

18 4. Encourages Non-Governmental Organizations (NGOs) and Civil Society Organizations (CSOs) to educate  
19 citizens of member states on participating with government institutions through e-solutions by:

20 (a) Developing informational tutorials in collaboration with the governmental institutions within  
21 respective states compatible with their unique government e-solutions;

22 5. Notes that not all member states have the same level of access to internet or e-solutions;

23 6. Suggests that governmental buildings can serve as centralized locations where access to online government  
24 services are available to the public.

Passed, Yes: 15 / No: 1 / Abstain: 0